

MANAGED IT SOLUTIONS & TECHNOLOGY CONSULTING

Optimizing
business
performance,
security & strategy

GOAL FOCUSED

We empower small and mid-sized businesses to efficiently and securely utilize best-of-breed technology, so they can focus on reaching and exceeding their strategic goals.

EXPERIENCED

Our technology team has a combined 50 years of experience servicing clients and holds many of the industry's top professional certifications.

CLIENT DRIVEN

We pride ourselves on hiring the best professionals in their fields and treating them well. This results in a high level of service consistency and quality for you, our partner.

Are you overwhelmed by your business's technology issues or tired of handling your own computer fixes, troubleshooting and upgrades? **Kraft Technology Group (KTG)** can help. Our technology team can keep your business's IT systems running securely and efficiently, so you can focus on achieving and exceeding your strategic goals.

KTG makes technology work for you.



ABOUT KRAFT TECHNOLOGY GROUP

Since 1992, KTG has been providing a wide range of technology support and consulting services in the greater Nashville area and beyond.

Firm Mission

Our mission is to empower small and mid-sized businesses with technology solutions that help them streamline processes and efficiently execute their business objectives.

Awards & Certifications

KTG was named to the MSSP Alert Top 100 Managed Security Services Providers List. The list and research identify and honor the top 100 managed security services providers (MSSPs) that specialize in comprehensive, outsourced cybersecurity services.

Kraft Technology Group has completed the MSPAlliance's MSP/Cloud Verify Program (MSPCV) certification.

Strategic Affiliation

KTG is part of the KraftCPAs family of companies. Since its founding in 1958, KraftCPAs has become one of the largest, locally owned CPA firms in Tennessee. Having a parent company like KraftCPAs gives KTG distinct advantages.

- » Financial backing and resources
- » A deep background in the area of public accounting and professional services
- » Expertise from the array of industries represented by the KraftCPAs family of companies.
- » A trusted name and brand throughout the Nashville area

With the breadth of Kraft's various lines of service, we are able to provide an unparalleled level of support and expertise to our clients.

TECHNOLOGY SERVICES

We take great pride in getting to know your company and tailoring the right IT strategy and solutions to fit your workflow.

Managed IT Services

The KTG team handles IT issues so you don't have to. We proactively configure, maintain and monitor your business technology for peak performance. We leverage our experience (in both Windows and Apple platforms), combined with industry-leading IT solutions, to create an IT environment that will support your business workload and objectives. We can be your IT department or support your existing team.

Co-Managed IT Services

We support a number of clients by providing supplemental services, which focus on completing long-standing projects and handling big picture IT necessities while their internal IT team continues to provide troubleshooting and assistance for daily concerns. In addition, we can provide proactive services such as patch management, endpoint security or network security monitoring.

Cloud Solutions

Cloud technology replaces traditional computing methods and provides functionality and increased power. Cloud services are more flexible and affordable than traditional IT services and will grow with your organization as it matures. Using an all-in approach, KTG can host everything you need – your software, operating systems, personal settings, applications, and data – in the cloud. We make mobile productivity a reality.

Cybersecurity Services

Today, cybercrime presents a serious threat to your business. You need robust cybersecurity that can keep up with threats as they come about. That's where a partnership with KTG can benefit you. We leverage our vast experience and powerful cybersecurity solutions to give you and your team a safe online working environment.

Business Continuity Solutions

Human error. Natural disaster. Fire. Flood. Cyberattack. Any of these incidents can devastate your business. KTG has the capability to back up and virtualize your whole IT environment: servers, computer operating systems, settings, applications and files. Then, in the event of a simple power outage or a larger-scale incident, your data and systems will be restored. We'll enable you to pick up where you left off – from any internet connected device.

Virtual CIO

A virtual Chief Information Officer (vCIO) performs all of the functions of a traditional CIO, for a fraction of the cost. They can take on the heavy burden of responsibility that comes with an expanding and evolving technology infrastructure. Our vCIO works closely with our clients to ensure the right long-term decisions are being made to maximize IT value while maintaining compliance with various regulatory standards.

We realize clients don't like surprise bills, so our support services are available on a monthly IT service plan.

What our clients are saying . . .

"We are extremely satisfied with Kraft Technology Group. We have been working with them for almost 20 years. Their performance has been excellent throughout our relationship with them."

Pelmetta Performance Solutions

"We were impressed with KTG from our first meeting. We were in a bind, and they were onsite immediately helping us out, which impressed me and the board. They help us stay on the cutting edge of technology with solutions that meet our budget. We wouldn't think about going anywhere else. They're part of the family."

Alpha Omicron Pi Fraternity

LEADERSHIP TEAM



Don Baham
President



Jason Whetstone
Solutions Architect and vCIO



Brian Gray
Service Manager

Team Certifications

- » Certified Information Systems Security Professional (CISSP)
- » Certified Information Systems Auditor (CISA)
- » Microsoft Certified Systems Engineer (MCSE)
- » StorageCraft Certified Master Engineer (SCME)
- » VMware Technical Sales Professional
- » QualysGuard Certified Specialist in Vulnerability Management
- » Sun Certified Java Associate
- » HIPAA Security Training - Business Associate
- » Cisco Certified Network Associate (CCNA)
- » Comptia Project+
- » Comptia A+
- » Comptia Network+
- » Certified Community Bank Technology Officer (CCBTO)
- » Datto Certified Advanced Technician (DCAT)
- » Certified SonicWALL Security Administrator (CSSA)
- » Microsoft Certified Professional (MCP)

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